



ORACLE 1Z0-1064-21 STUDY GUIDE PDF

Grab the Oracle B2B Service Implementation Essentials Certification
PDF Questions & Answers

[Details of the Exam-Syllabus-Questions](#)

1Z0-1064-21

[Oracle B2B Service 2021 Certified Implementation Specialist](#)

58 Questions Exam – 62% Cut Score – Duration of 90 minutes

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Get an Overview of the 1Z0-1064-21 Certification:

Who should take the [1Z0-1064-21 exam](#)? This is the first question that comes to a candidate's mind when preparing for the B2B Service Implementation Essentials certification. The 1Z0-1064-21 certification is suitable for candidates who are keen to earn knowledge on the Oracle B2B Service and grab their Oracle B2B Service 2021 Certified Implementation Specialist. When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But 1Z0-1064-21 study guide PDF is here to solve the problem. 1Z0-1064-21 PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the Oracle 1Z0-1064-21 Certification?

There are several reasons why one should grab the 1Z0-1064-21 certification.

- The B2B Service Implementation Essentials certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the [Oracle B2B Service 2021 Certified Implementation Specialist](#) is a powerful qualification for a prosperous career.

What Is the Oracle 1Z0-1064-21 B2B Service Implementation Essentials Certification Exam Structure?

Exam Name	Oracle B2B Service 2021 Implementation Essentials
Exam Code	1Z0-1064-21
Exam Price	USD \$245 (Pricing may vary by country or by localized currency)
Duration	90 minutes
Number of Questions	58
Passing Score	62%
Format	Multiple Choice Questions (MCQ)
Recommended Training	Oracle B2B Service 2021 Certified Implementation Specialist Oracle CX Sales and B2B Service Learning Subscription
Schedule Exam	Pearson VUE
Sample Questions	Oracle B2B Service 2021 Certified Implementation Specialist (OCS)
Recommended Practice	1Z0-1064-21 Online Practice Exam

Enhance Knowledge with 1Z0-1064-21 Sample Questions:

Question: 1

For which two groups of functions can keyboard shortcuts be set?

- a) Button Access Keys
- b) Personal Activity Functions
- c) Administrator (that is, "Power") Commands
- d) Action Commands

Answer: c, d

Question: 2

Which statement is correct when describing the process of adding assignment rules from Service Setup?

- a) Use the "Manage Service Assignment Rules" task, access the appropriate rules sets, create new rule(s), add conditions and actions, save and publish.
- b) Use the "Manage Service Request Assignment Object" task, access the applicable service requests, create and apply new rule set(s) to the service requests, add conditions and actions, save and close.
- c) Use the "Manage Service Request Assignment Object" task, access and lock the appropriate objects, create new rule set(s), add conditions and actions, save and publish.
- d) Use the "Manage Service Assignment Rules" task, access and lock the appropriate rules sets, create new rule(s), add conditions and actions, save and close.

Answer: b

Question: 3

Identify two correct options about Application Composer, as the primary web-based tool within Engagement Cloud used to modify standard and custom objects.

- a) It allows edits to Dashboard pages.
- b) It requires proper permissions to use the tool and additional permissions to edit the desired object.
- c) It includes a preview option for all standard and custom object pages.
- d) It requires the use of a sandbox to modify the fields associated with standard and custom objects.

Answer: d

Question: 4

A service agent can create tasks from different system areas. Identify three modules where a service agent can create and associate tasks.

- a) Contacts
- b) Service requests
- c) Sales opportunities
- d) Notes
- e) Social network

Answer: b, c, e

Question: 5

To create a service request, you log in to Engagement Cloud, navigate to service > Service Request and then click "Create Service Request".

Which set of field must be completed to save the service request (assume as-delivered field properties have not been changed)?

- a) Title, Status
- b) Title
- c) Title, Category, Severity, Status
- d) Title, Status, Problem Description
- e) Title, Category, Severity

Answer: c

Question: 6

Your customer wants to have a vertical Media Toolbar instead of the Horizontal one. Which statement is true?

- a) The only Vertical Toolbar that you can enable is the Notifications Toolbar.
- b) The Vertical Toolbar is always required, while the Horizontal Toolbar and notifications are optional.
- c) The Horizontal Toolbar is always required, while the Vertical Toolbar and notifications are optional.
- d) You must set the Vertical Toolbar as the Default, and deactivate all Horizontal Toolbars.

Answer: d

Question: 7

Your customer has noticed that emails are being retrieved every day only at 3:00 PM. This behavior began three days ago and no configuration changes were made during that time.

What is the cause of this new behavior?

- a) a configured Job to process inbound emails
- b) an inbound message filter per time schedule
- c) an inbound message filter per sender
- d) a configured profile option to schedule the retrieval of emails

Answer: b

Question: 8

When published, SmartText entries can be made available to which two options?

- a) specific users (i.e. "Select from list")
- b) all users (i.e., "Public")
- c) you and your immediate coworkers (i.e. "My Group")
- d) yourself only (i.e. "Private")
- e) this folder (i.e. "Users with folder access only")

Answer: d, e

Question: 9

Which three subject functions are included in the RFST API for Service Requests (SRs)?

- a) Update resource member
- b) Delete activity
- c) Update SR reference
- d) Delete message
- e) Update resource manager

Answer: a, b, c

Question: 10

What is the main function of the Data Security Policies?

- a) defines the views or functionalities the user can access
- b) defines the data a particular user can see and/or modify
- c) defines the privileges and roles a particular user can have
- d) defines the actions a particular user can do
- e) defines the views the application can access

Answer: a

What Study Guide Works Best in Acing the Oracle 1Z0-1064-21 B2B Service Implementation Essentials Certification?

The 1Z0-1064-21 study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the B2B Service Implementation Essentials exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the Oracle 1Z0-1064-21 training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the Oracle 1Z0-1064-21 Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self-assessment method. Therefore, 1Z0-1064-21 practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven 1Z0-1064-21 Practice Test for Success!!!

Do you want to pass the 1Z0-1064-21 exam on your first attempt? Stop worrying; we, DBExam.com are here to provide you the best experience during your Oracle B2B Service 2021 Implementation Essentials preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [1Z0-1064-21 practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.