



MICROSOFT MB-240 STUDY GUIDE PDF

**Grab the Microsoft Field Service Certification PDF Questions &
Answers**

Details of the Exam-Syllabus-Questions

MB-240

Microsoft Certified - Dynamics 365 Field Service Functional Consultant Associate

40-60 Questions Exam - 700/1000 Cut Score - Duration of 120 minutes

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Get an Overview of the MB-240 Certification:

Who should take the [MB-240 exam](#)? This is the first question that comes to a candidate's mind when preparing for the Field Service certification. The MB-240 certification is suitable for candidates who are keen to earn knowledge on the Microsoft Dynamics 365 and grab their Microsoft Certified - Dynamics 365 Field Service Functional Consultant Associate certification. When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But MB-240 study guide PDF is here to solve the problem. MB-240 PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the Microsoft MB-240 Certification?

There are several reasons why one should grab the MB-240 certification.

- The Field Service certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential employers.
- Thus earning the [Microsoft Certified - Dynamics 365 Field Service Functional Consultant Associate](#) is a powerful qualification for a prosperous career.

What is the Microsoft MB-240 Field Service Certification Exam Structure?

Exam Name	Microsoft Certified - Dynamics 365 Field Service Functional Consultant Associate
Exam Code	MB-240
Exam Price	\$165 (USD)
Duration	120 mins
Number of Questions	40-60
Passing Score	700 / 1000
Books / Training	MB-240T00-A: Microsoft Dynamics 365 Field Service
Schedule Exam	Pearson VUE
Sample Questions	Microsoft Field Service Sample Questions
Practice Exam	Microsoft MB-240 Certification Practice Exam

Enhance Knowledge with MB-240 Sample Questions:

Question: 1

The field service team manager needs you to give a new technician user access to the system. The technician will use the mobile application to fill out work orders when they are onsite doing filed work to repair factory motors at customer sites. When the dispatcher takes vacation, the new technician user will manage dispatcher functions.

Which two field service security roles will the new technician user need?

(Each correct answer presents part of the solution.)

- a) Field Service-Dispatcher
- b) Field Service-App Access and Field Service -Resource
- c) Field Service-Mobile User
- d) Field Service-User

Answer: a, b

Question: 2

You are a Field Service resource manager for Contoso, Ltd. and are setting up characteristics for field technicians who are responsible for repairs on rental equipment.

Work performed on certain types of backhones, trenchers, and excavating equipment requires different attributes to be identified for proper work order assignment and scheduling.

Which two characteristics are valid?

Each correct answer presents a complete solution.

- a) Certification
- b) Approval Status
- c) Skill
- d) Rating Value

Answer: a, c

Question: 3

You work for a recycling company that provides customers with large compactor units to collect their recyclable materials. The compactor units are comprised of two separate components: a container to collect the recyclable materials and a separate component that compacts the recyclable materials to make them easier to transport.

These containers are expensive, and the components tend to break down frequently, requiring ongoing maintenance and repairs.

You need to easily track the containers that your company has at each client location and maintain a service history for each of the sub-components.

- a) Configure the customer asset records hierarchically, and maintain service history at the subQuestions & Answers PDF P-48 component level.
- b) Configure the customer inventory records individually, in order to maintain the service history at the parent component level.
- c) Configure the customer inventory records in a hierarchy, and maintain service history at the subcomponent level.
- d) Configure the customer asset records hierarchically, and maintain service history at the service account level.

Answer: a

Question: 4

Your company processes a large number of work orders each day. The company wants to ensure the high priority work orders are dealt with immediately. You need to configure the schedule board so that bookings are easily visible to the dispatchers.

How can you configure Dynamics Field Services to increase booking visibility?

- a) Configure a work order type for high priority issues, to help categorize high priority work order records.
- b) Configure an Incident type for high priority incidents on work order records.
- c) Configure the status color for a booking status record, to identify high priority work order records.
- d) Configure a priority record to allow you to identify high priority work order records.

Answer: c

Question: 5

You are the administrator for Dynamics 365 Field Service. Field service technicians use the Field Service (Dynamics 365) mobile app.

Technicians should only be able to see the current day and next day's bookings, as well as the work orders related to those bookings. You need to configure the Field Service (Dynamics 365) app so it can be used by field service technicians.

Which two actions should you perform to meet the requirements?

Each correct answer presents a complete solution.

- a) Edit Field Service Mobile - Offline Profile and the Define Filter rule for Work Orders.
- b) Assign app to Field Service - Resource security role.
- c) Edit Field Service Mobile - Offline Profile and the Define Filter rule for Bookable Resource Bookings.
- d) Enable Server-side synchronization.
- e) Configure Sync Filters for Bookable Resource Bookings.

Answer: b, c

Question: 6

You are implementing Dynamics 365 for Field Service. Your customer needs to understand how they can schedule the closest possible resource to a work order.

The requirement further specifies it could be start of day from the company's site or during the middle of the day from an existing work order.

You need to provide them with the settings they need to properly configure so the closest resource is found when using the schedule assistant. What should you suggest?

- a) Update the Resources Synchronization Timeout (in sec) setting within the Schedule Board Settings.
- b) Update the Load Default Filters on the Schedule Assistant.
- c) Update the Starting Location to Organization Unit within Schedule Board Settings.
- d) Update the filter on the Scheduler core tool tips view.

Answer: c

Question: 7

Contoso, Ltd has just acquired a new company in order to increase the services it offers to its customers. Contoso, Ltd. wants to ensure that it is able to track all of the stages in its service management workflow, including the services offered by the new service company.

You need to configure Dynamics 365 CE for Field Services to ensure that all of the necessary status values are configured correctly to track your company's unique business process.

Which action must you perform?

- a) Edit the existing system status field values.
- b) Create the necessary sub-status values.
- c) Create the necessary system status values.
- d) Create the necessary service task values.

Answer: b

Question: 8

You are a Dynamics 365 Field Service dispatcher using the Scheduling Assistant function. One of your customers, Adventure Works, does not want one of your resources to be scheduled to workorders going forward. The resource must be able to be scheduled for other accounts.

How can you achieve this goal?

- a) Create a Requirement Resource Preference record for the resource. Set the Preference Type to Restricted and Cascade to No.
- b) Create a Requirement Resource Preference record for the resource. Set the Preference Type to Restricted and Account to Adventure Works.
- c) Select Load the Default Filters on the Schedule Board.
- d) Create a Requirement Resource Preference record for the resource.

Answer: b

Question: 9

You are onsite, working on a customer's factory floor. You need to return tomorrow and replace a belt on the conveyor. You look at the inventory in Warehouse 1, and there are 10 in stock. You pull the belt from stock and create an inventory transfer record.

What are the two correct steps to complete the transfer?

(Each correct answer presents part of the solution.)

- a) Select the source warehouse, then select the destination warehouse.
- b) Enter the quantity to transfer, then click transfer.
- c) Enter the part number from the drop down, then click to transfer.
- d) Select the From warehouse location, then select the To warehouse location.

Answer: a, b

Question: 10

The company has hired a new manager to set up and configure Field Service to automatically schedule work orders to the most appropriate resource scheduling. The manager is unable to optimize requirements and bookings related to work orders.

Which three settings are required?

Each correct answer presents part of the solution.

- a) Assign the Field Service-Administrator security role to the RSO user.
- b) Add the RSO dispatcher role to a dispatcher.
- c) Enable Resource Scheduling Optimization.
- d) Set Connect to Maps as Yes.
- e) Add RSO to the profile Field Service-Administrator.

Answer: c, d, e

What Study Guide Works Best in Acing the Microsoft MB-240 Field Service Certification?

The MB-240 study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the Field Service exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your study schedule must mention what areas you want to cover and within what time. Once you make a schedule and follow it

regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

If there is related Microsoft training, don't miss out the chance to join. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and utilize the Microsoft MB-240 Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, MB-240 practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven MB-240 Practice Test for Success!!!

Do you want to pass the MB-240 exam on your first attempt? Stop worrying; EduSum.com is here to provide you the best experience during your Microsoft Dynamics 365 Field Service Functional Consultant preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [MB-240 practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.