

# ServiceNow CIS-SAM

**SERVICENOW CIS-SOFTWARE ASSET MANAGEMENT CERTIFICATION  
QUESTIONS & ANSWERS**

**Details of the Exam-Syllabus-Questions**

## **CIS-SAM**

**ServiceNow Certified Implementation Specialist - Software Asset Management  
(CIS-SAM)**

**60 Questions Exam – Duration of 90 minutes**

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## Table of Contents

Get an Overview of the CIS-SAM Certification: .....	3
Why Should You Earn the ServiceNow CIS-SAM Certification? .....	3
What Is the ServiceNow CIS-SAM CIS-Software Asset Management Certification Exam Structure? .....	4
Enhance Knowledge with CIS-SAM Sample Questions:	4
What Study Guide Works Best in Acing the ServiceNow CIS-SAM CIS-Software Asset Management Certification? .....	7
Explore the Syllabus Topics and Learn from the Core: .....	7
Make Your Schedule: .....	7
Get Expert Advice from the Training: .....	7
Get Access to the PDF Sample Questions: .....	8
Avoid Dumps and Utilize the ServiceNow CIS-SAM Practice Test: .....	8

## Get an Overview of the CIS-SAM Certification:

Who should take the [CIS-SAM exam](#)? This is the first question that comes to a candidate's mind when preparing for the CIS-Software Asset Management certification. The CIS-SAM certification is suitable for candidates who are keen to earn knowledge on the IT and grab their ServiceNow Certified Implementation Specialist - Software Asset Management (CIS-SAM). When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But CIS-SAM study guide PDF is here to solve the problem. CIS-SAM PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

## Why Should You Earn the ServiceNow CIS-SAM Certification?

There are several reasons why one should grab the CIS-SAM certification.

- The CIS-Software Asset Management certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the [ServiceNow Certified Implementation Specialist - Software Asset Management \(CIS-SAM\)](#) is a powerful qualification for a prosperous career.

# What Is the ServiceNow CIS-SAM CIS-Software Asset Management Certification Exam Structure?

<b>Exam Name</b>	ServiceNow Certified Implementation Specialist - Software Asset Management
<b>Exam Code</b>	CIS-SAM
<b>Exam Fee</b>	USD \$450
<b>Exam Duration</b>	90 Minutes
<b>Number of Questions</b>	60
<b>Passing Score</b>	Pass / Fail
<b>Format</b>	Multiple Choice Questions
<b>Books / Trainings</b>	<a href="#">Software Asset Management Professional Fundamentals</a>
<b>Schedule Exam</b>	<a href="#">Webassessor</a>
<b>Sample Questions</b>	<a href="#">ServiceNow CIS-Software Asset Management Exam Sample Questions and Answers</a>
<b>Practice Exam</b>	<a href="#">ServiceNow Certified Implementation Specialist - Software Asset Management (CIS-SAM) Practice Test</a>

## Enhance Knowledge with CIS-SAM Sample Questions:

### Question: 1

Which of the following calculations are provided for publishers on the license workbench?

(Select four.)

- a) Total Spend
- b) Number of unlicensed installs
- c) True-up Cost
- d) Potential Savings
- e) License Metric Results
- f) Over-licensed amount:

**Answer: a, c, d, f**

**Question: 2**

What are three ways to get software asset data into ServiceNow?

- a) Clone, Background Script, Discovery
- b) Import Data, Plugin, Clone
- c) Discovery, Import Data, Manual
- d) Plugin, Background Script, Manual

**Answer: c**

**Question: 3**

By default, which ServiceNow role can view reconciliation results?

- a) sam\_reconcile\_user
- b) sam\_user
- c) sam\_viewer
- d) sam\_cmdb\_user

**Answer: b**

**Question: 4**

Which of the following remediation options may be available after a reconciliation has been run?

(Select four.)

- a) Create Allocations
- b) Create New Model
- c) Remove Allocations
- d) Purchase Rights
- e) Remove Entitlements
- f) Remove Unlicensed Installs

**Answer: a, c, d, f**

**Question: 5**

A user is notified their software install has been flagged for reclamation. The user declines approval. What is the next step in the workflow?

- a) Nothing happens.
- b) The user's manager must approve or decline the reclamation.
- c) The reclamation candidate is removed from the candidate list.
- d) The software is reclaimed since it was not in use.

**Answer: b**

**Question: 6**

The license metric field is by default, displayed on which record form within ServiceNow?

- a) Software Model
- b) Software Allocations
- c) Software Entitlement
- d) Software Types

**Answer: c**

**Question: 7**

Which default role has permission to grant a user script writing capabilities on the ServiceNow platform?

- a) sam\_developer
- b) sam
- c) sam\_user
- d) sam\_admin

**Answer: d**

**Question: 8**

In addition to creating a new purchase order for software licenses, additional remediation options are available in Software Model results to:

- a) Update license metrics
- b) Create allocations
- c) Remove unlicensed installations
- d) Remove software products

**Answer: c**

**Question: 9**

Which of the following is NOT a valid entitlement import error?

- a) Publisher Part Number not found
- b) Publisher Part Number and Software Model not found
- c) Multiple software models found for the Publisher Part Number
- d) Import template customized resulting in one or many fields being invalid
- e) Purchased rights should be less than 20

**Answer: e**

**Question: 10**

Which of the following is an invalid software normalization status?

- a) New
- b) Fully normalized
- c) Manually normalized
- d) Publisher normalized
- e) Match not found

**Answer: b**

## **What Study Guide Works Best in Acing the ServiceNow CIS-SAM CIS-Software Asset Management Certification?**

The CIS-SAM study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

### **Explore the Syllabus Topics and Learn from the Core:**

If you are determined to earn success in the CIS-Software Asset Management exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

### **Make Your Schedule:**

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

### **Get Expert Advice from the Training:**

Do not forget to join the ServiceNow CIS-SAM training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

## Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

## Avoid Dumps and Utilize the ServiceNow CIS-SAM Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, CIS-SAM practice tests always stand out to be the better choice than dumps PDF.

### Avail the Proven CIS-SAM Practice Test for Success!!!

Do you want to pass the CIS-SAM exam on your first attempt? Stop worrying; we, ProcessExam.com are here to provide you the best experience during your ServiceNow Certified Implementation Specialist - Software Asset Management preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [CIS-SAM practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.