ServiceNow CIS-SM

SERVICENOW CIS-SERVICE MAPPING CERTIFICATION QUESTIONS & ANSWERS

Details of the Exam-Syllabus-Questions

CIS-SM

ServiceNow Certified Implementation Specialist - Service Mapping (CIS-SM)

60 Questions Exam – Duration of 90 minutes

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Get an Overview of the CIS-SM Certification:

Who should take the **CIS-SM exam**? This is the first question that comes to a candidate's mind when preparing for the Service Mapping Implementation Specialist certification. The CIS-SM certification is suitable for candidates who are keen to earn knowledge on the IT and grab their ServiceNow Certified Implementation Specialist - Service Mapping (CIS-SM). When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But CIS-SM study guide PDF is here to solve the problem. CIS-SM PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the ServiceNow CIS-SM Certification?

There are several reasons why one should grab the CIS-SM certification.

- The Service Mapping Implementation Specialist certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the **ServiceNow Certified Implementation Specialist - Service Mapping (CIS-SM)** is a powerful qualification for a prosperous career.

What Is the ServiceNow CIS-SM Service Mapping Implementation Specialist Certification Exam Structure?

Exam Name	ServiceNow Certified Implementation Specialist - Service Mapping
Exam Code	CIS-SM
Exam Fee	USD $450
Exam Duration	90 Minutes
Number of Questions	60
Passing Score	Pass / Fail
Format	Multiple Choice Questions
Books / Trainings	**Service Mapping Implementation**
Schedule Exam	**Webassessor**
Sample Questions	**ServiceNow CIS-Service Mapping Exam Sample Questions and Answers**
Practice Exam	**ServiceNow Certified Implementation Specialist - Service Mapping (CIS-SM) Practice Test**

Enhance Knowledge with CIS-SM Sample Questions:

Question: 1

Within the CMDB, all application CI Types/Classes are children of which parent class?

 a) Database Instance [cmdb_ci_db_instance]
 b) Software [cmdb_ci_software]
 c) Installed Software [cmdb_ci_installed_software]
 d) Licenses [cmdb_ci_license]
 e) Application [cmdb_ci_appl]

Answer: e

Question: 2

How many ServiceNow instances can one MID Server connect to?

   a) 1
   b) 5
   c) Up to 255
   d) Unlimited

Answer: a

Question: 3

In Service Mapping, which one of the following will cause an application to be identified as a Generic application?

   a) No Credentials are configured
   b) No Connection Section matches
   c) No Identification and Connectivity Section matches
   d) No CI Identifier exists
   e) No Pattern Identification Section matches

Answer: e

Question: 4

After executing Service Mapping discovery, you find that there is a credential error. Which one of the following icons displays on the service map that represents the credential error?

   a) Red stop sign
   b) Yellow triangle
   c) Generic application
   d) Question mark

Answer: b

Question: 5

Which one of the following ServiceNow application KPIs would improve most as a direct result of having visibility to a service map created through Service Mapping?

   a) Problem Management: Number of Incidents per Known Problem
   b) Change Management: Number of Major Changes
   c) Event Management: Signal to Noise Ratio
   d) Incident Management: Mean Time to Resolve

Answer: d

Question: 6

When a Server is reclassified from Server table [cmdb_ci_server] to the Windows Server table [cmdb_ci_win_server], which one of the following describes the process that occurred?

a) Class Change
b) Class Downgrade
c) Class Switch
d) Class Upgrade

Answer: d

Question: 7

In Event Management, which one of the following does an Event Rule create?

a) Alert
b) Event
c) CI Remediation
d) Event Field Mapping

Answer: a

Question: 8

A defined relationship between two Configuration Items (CIs), such as Runs on, Depends On, or Contains is called a what?

a) CI Attribute
b) Application to Application Relationship
c) Relationship Type
d) CI Dependency

Answer: c

Question: 9

Which one of the following Discovery phases do authentication errors occur on?

a) Port Scan
b) Classification
c) Identification
d) Exploration

Answer: b

Question: 10

To begin the configuration of tag-based services, tag values must be defined where?

   a) Tag-based service families
   b) Tag catalogs
   c) Tag categories
   d) Tag libraries

Answer: c

What Study Guide Works Best in Acing the ServiceNow CIS-SM Service Mapping Implementation Specialist Certification?

The CIS-SM study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the Service Mapping Implementation Specialist exam, getting in full touch of the **syllabus** is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the ServiceNow CIS-SM training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a **PDF format** or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the ServiceNow CIS-SM Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, CIS-SM practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven CIS-SM Practice Test for Success!!!

Do you want to pass the CIS-SM exam on your first attempt? Stop worrying; we, ProcessExam.com are here to provide you the best experience during your ServiceNow Certified Implementation Specialist - Service Mapping preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium **CIS-SM practice tests**. Our expert-designed questions help you to improve performance and pass the exam on your first attempt.