

ServiceNow CSA

**SERVICENOW SYSTEM ADMINISTRATOR CERTIFICATION
QUESTIONS & ANSWERS**

Details of the Exam-Syllabus-Questions

CSA

ServiceNow Certified System Administrator (CSA)

60 Questions Exam – Duration of 90 Minutes

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Get an Overview of the CSA Certification:

Who should take the [CSA exam](#)? This is the first question that comes to a candidate's mind when preparing for the System Administrator certification. The CSA certification is suitable for candidates who are keen to earn knowledge on the System Administrator and grab their ServiceNow Certified System Administrator (CSA). When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But CSA study guide PDF is here to solve the problem. CSA PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the ServiceNow CSA Certification?

There are several reasons why one should grab the CSA certification.

- The System Administrator certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the [ServiceNow Certified System Administrator \(CSA\)](#) is a powerful qualification for a prosperous career.

What Is the ServiceNow CSA System Administrator Certification Exam Structure?

Exam Name	ServiceNow Certified System Administrator
Exam Code	CSA
Exam Fee	USD \$300
Exam Duration	90 Minutes
Number of Questions	60
Passing Score	Pass / Fail
Format	Multiple Choice Questions
Books / Trainings	ServiceNow Fundamentals ServiceNow Fundamentals (on demand)
Schedule Exam	Webassessor
Sample Questions	ServiceNow System Administrator Exam Sample Questions and Answers
Practice Exam	ServiceNow Certified System Administrator (CSA) Practice Test

Enhance Knowledge with CSA Sample Questions:

Question: 1

Which one of these applications is available to all users?

- a) Change
- b) Incident
- c) Facilities
- d) Self Service

Answer: d

Question: 2

Which one of the following is a definition for transform maps in ServiceNow?

- a) A map that is used to store the history of the incident records
- b) A map used to add data to encrypted fields
- c) A map used to trigger Business Rules before the data is queued in the outbound Web Service
- d) A map to determine relationships between fields displaying in an Import Set to fields in an existing table

Answer: d

Question: 3

What is the language used for scripting in ServiceNow?

- a) Java
- b) AngularJS
- c) JavaScript
- d) Jelly

Answer: c

Question: 4

Which module displays a list of tasks assigned to a user's group, but not yet assigned to an individual user?

- a) My Groups Work
- b) My Teams Work
- c) My Groups Tasks
- d) My Teams Tasks

Answer: a

Question: 5

Your customer would like to create a new template to notify users who are affected by network outages at their site. Which module would you use to create a new notification?

- a) User Preferences > Email > Notifications
- b) System Properties > Email > Settings
- c) Administration > Notification Overview
- d) Click Gear > Notifications > New
- e) System Notification > Email > Notifications

Answer: e**Question: 6**

You can coalesce on a single field to update an existing record. If a target table records exists with the same value in the coalesce field as the staging table record, the target table record is updated using the import set record values.

Which of the below best suits the given scenario?

- a) Single-field coalesce
- b) Show Activity Stream
- c) Application Scoping
- d) Workflow

Answer: a**Question: 7**

Multiple Choice, Single Line Text, and Select Box are what type of elements in ServiceNow?

- a) Order Guides
- b) Request Types
- c) Variable Types
- d) Related Lists

Answer: c**Question: 8**

A Script include and a reference record that can be used to customize the transitions between different SLA states?

- a) Task
- b) SLA Conditions and Script Include
- c) Knowledge Instant Publish
- d) Application Scoping

Answer: b

Question: 9

From the User menu, which actions can a user select?

(Choose three.)

- a) Send Notifications
- b) Log Out ServiceNow
- c) Elevate Roles
- d) Impersonate Users
- e) Order from Service Catalog
- f) Approve Records

Answer: b, c, d

Question: 10

How do Data Classification support administrators and auditors?

(Select 2 Answers from the below options.)

- a) Help with privacy laws, security and compliance
- b) Visualise the current sensitivity of data within the instance
- c) Track the creation, update and deletion of all records in tables
- d) Protect sensitive information by scrambling data

Answer: a, b

What Study Guide Works Best in Acing the ServiceNow CSA System Administrator Certification?

The CSA study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the System Administrator exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the ServiceNow CSA training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the ServiceNow CSA Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, CSA practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven CSA Practice Test for Success!!!

Do you want to pass the CSA exam on your first attempt? Stop worrying; we, ProcessExam.com are here to provide you the best experience during your ServiceNow Certified System Administrator preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [CSA practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.