



EXIN VERISMP STUDY GUIDE PDF

Grab the EXIN VeriSM Professional Certification PDF
Questions & Answers

Details of the Exam-Syllabus-Questions

VERISMP

[VeriSM Professional](#)

30 Questions Exam – 65% Cut Score – Duration of 90 minutes

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Get an Overview of the VERISMP Certification:

Who should take the [VERISMP exam](#)? This is the first question that comes to a candidate's mind when preparing for the VeriSM Professional certification. The VERISMP certification is suitable for candidates who are keen to earn knowledge on the Business & Service Management and grab their VeriSM Professional. When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But VERISMP study guide PDF is here to solve the problem. VERISMP PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the EXIN VERISMP Certification?

There are several reasons why one should grab the VERISMP certification.

- The VeriSM Professional certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the [VeriSM Professional](#) is a powerful qualification for a prosperous career.

What Is the EXIN VERISMP VeriSM Professional Certification Exam Structure?

Exam Name	VeriSM Professional
Exam Code	VERISMP
Exam Price	\$265 (USD)
Duration	90 mins
Number of Questions	30
Passing Score	65%
Books / Training	What is it that early adopter Steve Leach likes about VeriSM™ VeriSM™ - What is it all about and who is it for?

	<u>VeriSM™: There's a New ITSM Good Practice Approach in Town</u> <u>VeriSM™ Global</u>
Schedule Exam	<u>Pearson VUE</u>
Sample Questions	<u>EXIN VERISMP Sample Questions</u>
Practice Exam	<u>EXIN VERISMP Certification Practice Exam</u>

Enhance Knowledge with VERISMP Sample Questions:

Question: 1

True digital transformation involves the establishment and maturity of key capabilities, without which sustained competitive advantage through continual transformation will not be possible. A large retail bank is preparing a digital transformation program of change. The bank's strategic enablers include people, critical thinking, innovation, agility, information technology and finance. These strategic enablers are missing an important capability: consumer centricity. What is the direct risk for the bank as a consequence of lacking this strategic capability?

- a) Creating services that have less value
- b) Declining sales and market share
- c) Delivering services with poor quality
- d) Lacking consumer and employee trust

Answer: a

Question: 2

A large company selling posters and frames understands that they need to keep up with the competition. They are investigating how added services can enhance their current products. They decide to perform a SWOT analysis, with input from internal stakeholders to substantiate their choices.

What is the main risk regarding the outcome of the SWOT analysis?

- a) Benchmark information about their market and their competition is unavailable
- b) Benchmark information about their market is outdated and therefore misleading
- c) Stakeholders who participate in the analysis are subject to bias and subjectivity
- d) Stakeholders who participate in the analysis do not represent the whole organization

Answer: c

Question: 3

An insurance company wants to define their consumer outcomes more clearly. They want to understand consumer expectations and identify how things can be done better.

How can Value Stream Mapping (VSM) help them?

- a) VSM disregards organizational and divisional boundaries, and instead presents cross-functional activities which show the flow of information and material between process steps.
- b) VSM compares the current state with a desired state, to determine the gaps between these two and identify the deliverables and services necessary to provide desired outcomes.
- c) VSM outputs help to define roles and responsibilities needed to achieve the organization's objectives, by examining how consumers define value and by reviewing each capability.
- d) VSM provides a disciplined, data-driven approach for eliminating variability, defects and Waste that undermine consumer value.

Answer: a

Question: 4

A car factory heavily relies on their printing service when dealing with their suppliers:

- When a load of parts arrives the invoice of the supplier is printed and attached to the load.
- In the stock room the load is checked, the parts get a bar code and are registered in the inventory system.

The printing service is getting out-of-date though and fails on a regular basis. The stock room manager wants to reduce this Waste by allowing supplier access to the online resources used by their staff, so suppliers can generate the bar codes themselves.

Which digital transformation approach is described here?

- a) A combined customer focused and future focused approach
- b) A combined operational and customer focused approach
- c) An operational approach
- d) A future focused approach

Answer: c

Question: 5

The board of a small, paid social media app company has said it wants to be more consumer centric, so they can achieve long-term growth.

Their main model of business is allowing individuals to do an in-app purchase that rids them of any advertisements.

Sales sees a good opportunity for growth by catering to the needs of advertisers, by creating opportunities for subtle ads, even after the consumers purchased the ads-free version of the app.

This would create a whole additional revenue stream, and, according to Sales, it would not negatively impact the user experience as the ads are very subtle.

Does implementing the subtle ads comply with the approach defined by the board?

- a) Yes, because the advertisers are valuable customers too and they will enable the company to expand their customer base.
- b) No, because this is cheating the consumer that purchased the ads-free version of the app.
- c) No, because consumer centric companies should only offer services which are not-for-profit.
- d) Yes, because the subtle ads will increase profits and achieving growth is an important priority for the board.

Answer: b

Question: 6

A manager has excellent technical knowledge and insights in new developments. He leads a team that provides internal services and often takes over to solve the team's problems, as he has the highest level of technical experience. The team he leads is not performing as well as expected.

What does the manager need to improve to help the team perform better?

- a) Communication skills and the ability to build strong relationships with team members
- b) Digital awareness and the ability to understand the details of the technology involved
- c) The ability to prioritize digitalization initiatives for the internal services
- d) The ability to provide autonomy and room for self-management to staff at all levels

Answer: d

Question: 7

An international consultancy agency has conducted a PESTEL (Political, Economic, Social, Technological, Environmental and Legal) analysis to understand the external factors affecting their business. Several emerging and prevailing technological practices were identified that could benefit their service management capability and maturity.

In which EDM activity is this taking place?

- a) Monitor
- b) Direct
- c) Manage
- d) Evaluate

Answer: d

Question: 8

A team has difficulty collaborating, although their individual work is great. The team members do not always work at the same time and in the same place and they complain that the other team members send them too many emails. For a strategic initiative to be successful, they need to start collaborating more effectively.

What is the best way to increase collaboration in this team?

- a) Create a more positive work environment and force face-to-face meetings
- b) Have a collaboration tool installed to support the team's interactions
- c) Increase collaboration behavior by prescribing how the team collaborates
- d) Invite the team to give feedback and ask them to change their routines

Answer: b

Question: 9

The digital age represents a fundamental socio-economic and behavioral shift. Each individual organization will view 'the digital age' differently. Concerning digital transformation, what do all organizations need to consider?

- a) How Agile and Lean practices can be used to respond to a commercialized society
- b) How Bring Your Own Device (BYOD) can reduce the total cost of ownership (TCO)
- c) How organizations need to understand and utilize knowledge and data
- d) How the advancement of the internet impacts the security of data stored

Answer: c

Question: 10

A cinema is in the middle of a digital transformation. Instead of having their own projectors, they are transitioning to leasing a LED-based projection service that they can pay for per hour.

Some of the employees are already familiar with the new system. The CEO proposes to only let those employees who are familiar with the new system work with the new projectors.

Is this a good idea?

- a) Yes, because this allows the employees the opportunity to grow in their role and reach business targets faster and cheaper.
- b) Yes, because this will create the most value for the business and costs can be minimalized by reducing the workforce.
- c) No, because all employees need to be able to work with the new system and they should be allowed to experiment alone (learning-by-doing).
- d) No, because knowledge can only help digital transformation when it is shared and enables others to do their work well.

Answer: d

What Study Guide Works Best in Acing the EXIN VERISMP VeriSM Professional Certification?

The VERISMP study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the VeriSM Professional exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the EXIN VERISMP training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the EXIN VERISMP Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, VERISMP practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven VERISMP Practice Test for Success!!!

Do you want to pass the VERISMP exam on your first attempt? Stop worrying; we, CertFun.com are here to provide you the best experience during your EXIN VeriSM Professional preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [VERISMP practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.