



AVAYA 20931T STUDY GUIDE PDF

**Avaya Administering Proactive Outreach Manager Specialized
Certification Questions & Answers**

Details of the Exam-Syllabus-Questions

20931T

Avaya Proactive Outreach Manager Administrator (ASAC-0035)

40 Questions Exam – 70% Cut Score – Duration of 60 minutes

Table of Contents:

Get an Overview of the 20931T Certification:	2
Why Should You Earn the Avaya 20931T Certification?.....	2
What Is the Avaya 20931T Administering Proactive Outreach Manager Specialized Certification Exam Structure?	2
Enhance Knowledge with 20931T Sample Questions:	3
What Study Guide Works Best in Acing the Avaya 20931T Administering Proactive Outreach Manager Specialized Certification?	6
Explore the Syllabus Topics and Learn from the Core:	6
Make Your Schedule:	6
Get Expert Advice from the Training:	6
Get Access to the PDF Sample Questions:	6
Avoid Dumps and Utilize the Avaya 20931T Practice Test:	6

Get an Overview of the 20931T Certification:

Who should take the [20931T exam](#)? This is the first question that comes to a candidate's mind when preparing for the Administering Proactive Outreach Manager Specialized certification. The 20931T certification is suitable for candidates who are keen to earn knowledge on the Administrator and Developer and grab their Avaya Proactive Outreach Manager Administrator (ASAC-0035). When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But 20931T study guide PDF is here to solve the problem. 20931T PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the Avaya 20931T Certification?

There are several reasons why one should grab the 20931T certification.

- The Administering Proactive Outreach Manager Specialized certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the [Avaya Proactive Outreach Manager Administrator \(ASAC-0035\)](#) is a powerful qualification for a prosperous career.

What Is the Avaya 20931T Administering Proactive Outreach Manager Specialized Certification Exam Structure?

Exam Name	Administering Avaya Proactive Outreach Manager Specialized
Exam Number	20931T Administering Proactive Outreach Manager Specialized
Exam Price	\$125 USD
Duration	60 minutes

Number of Questions	40
Passing Score	70%
Exam Registration	Avaya Learning Center OR Pearson VUE
Sample Questions	Avaya 20931T Sample Questions
Practice Exam	Avaya Proactive Outreach Manager Administrator (ASAC-0035) Practice Test

Enhance Knowledge with 20931T Sample Questions:

Question: 1

What are essential features to look for when administering campaigns in POM?

(Choose two)

- a) Integration with sales platforms
- b) Dynamic content adaptation
- c) Budget tracking
- d) Automated response handling

Answer: b, d

Question: 2

Which functionalities are critical when customizing campaign strategies in POM?

(Choose two)

- a) Defining target audience parameters
- b) Setting performance metrics
- c) Adjusting calling times
- d) Selecting appropriate communication channels

Answer: a, d

Question: 3

Which are essential features for managing campaigns effectively in POM? (Choose two)

- a) Real-time monitoring
- b) Automatic dialing
- c) Agent performance tracking
- d) License management

Answer: a, c

Question: 4

In POM, which role has the authority to create and modify user accounts?

- a) Supervisor
- b) Administrator
- c) Agent
- d) Analyst

Answer: b

Question: 5

How can POM administrators customize campaign strategies to target specific customer segments?

- a) Through the Filters Editor
- b) Via the Contact List Editor
- c) Through the Campaign Strategies module
- d) By using the Skills Manager

Answer: c

Question: 6

How does the File Splitter function enhance the uploading process in POM?

- a) By converting files into a compatible format
- b) By encrypting the files for security
- c) By compressing the files to reduce size
- d) By splitting large files into manageable parts

Answer: d

Question: 7

How do DNC lists benefit campaigns in POM?

- a) They increase the contact rate
- b) They ensure compliance with legal standards
- c) They enhance the accuracy of targeting
- d) They speed up campaign execution

Answer: b

Question: 8

Which tool is used in POM to view detailed system operations and interactions?

- a) POM Monitor
- b) Campaign Designer
- c) Audit Logs
- d) System Reports

Answer: a

Question: 9

What feature in POM allows administrators to manage system-wide configurations?

- a) Rules Editor
- b) Global Configurations
- c) Filters Management
- d) Licenses Management

Answer: b

Question: 10

In POM, what is the primary function of the Skills Management feature?

- a) To assign campaigns to agents based on customer feedback
- b) To manage agent schedules and availability
- c) To ensure agents are assigned to campaigns matching their skills
- d) To track the performance of agents across different campaigns

Answer: c

What Study Guide Works Best in Acing the Avaya 20931T Administering Proactive Outreach Manager Specialized Certification?

The 20931T study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the Administering Proactive Outreach Manager Specialized exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the Avaya 20931T training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a PDF format or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the Avaya 20931T Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform

well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, 20931T practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven 20931T Practice Test for Success!!!

Do you want to pass the 20931T exam on your first attempt? Stop worrying; we, NWExam.com are here to provide you the best experience during your Administering Avaya Proactive Outreach Manager Specialized preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [20931T practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.