

AVAYA 7392X STUDY GUIDE PDF

Avaya AXP On-Prem (formerly Avaya Aura CC Elite) Implementation Certification Questions & Answers

Details of the Exam-Syllabus-Questions



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Get an Overview of the 7392X Certification:

Who should take the <u>7392X exam</u>? This is the first question that comes to a candidate's mind when preparing for the AXP On-Prem (formerly Avaya Aura CC Elite) Implementation certification. The 7392X certification is suitable for candidates who are keen to earn knowledge on the Services and grab their Avaya AXP On-Prem (formerly Avaya Aura CC Elite) Implement (ACIS-7392). When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But 7392X study guide PDF is here to solve the problem. 7392X PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the Avaya 7392X Certification?

There are several reasons why one should grab the 7392X certification.

- The AXP On-Prem (formerly Avaya Aura CC Elite) Implementation certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the <u>Avaya AXP On-Prem (formerly Avaya Aura CC Elite)</u>
 <u>Implement (ACIS-7392)</u> is a powerful qualification for a prosperous career.

What Is the Avaya 7392X AXP On-Prem (formerly Avaya Aura CC Elite) Implementation Certification Exam Structure?

Exam Name	Avaya AXP On-Prem (formerly Avaya Aura CC Elite) Implementation
	implementation
Exam Number	7392X AXP On-Prem (formerly Avaya Aura CC Elite)
	Implementation
Exam Price	\$125 USD



Duration	90 minutes
Number of Questions	61
Passing Score	66%
Exam Registration	Avaya Learning Center
	OR
	Pearson VUE
Sample Questions	Avaya 7392X Sample Questions
Practice Exam	Avaya AXP On-Prem (formerly Avaya Aura CC
	Elite) Implement (ACIS-7392) Practice Test

Enhance Knowledge with 7392X Sample Questions:

Question: 1

What provides built-in real-time and historical reporting capabilities for the call center, including reports for Splits/Skills, Agents, Vector Directory Numbers (VDNs) and Trunk Groups?

- a) Automatic Number Identification (ANI)
- b) Basic Call Management System (BCMS)
- c) VuStats
- d) Service Level Maximizer (SLM)

Answer: b

Question: 2

A customer is currently using the Communication Manager Automatic Call Distribution (ACD) feature, and will be enabling the Expert Agent Selection (EAS) feature. With EAS enabled, which software mechanism is used for queuing?

- a) Agent IDs
- b) VDNs
- c) Agent Stations
- d) Skills

Answer: c



Question: 3

How does Avaya Aura® Call Center Elite ensure the correct assignment of calling permissions and restrictions?

- a) Using automated scripts that adjust based on time-of-day
- b) Via manual adjustments made by supervisors
- c) Through real-time analysis of call traffic
- d) By using predefined templates based on job roles

Answer: d

Question: 4

Which two parameters must be configured to allow Service Observing while off site? (Choose two.)

- a) Service Observing Listen Only Access Code
- b) COR Restriction Override set to all
- c) Telecommuter
- d) Service Observing (Remote/By FAC)

Answer: a, d

Question: 5

In a high-availability Avaya Aura® Call Center Elite configuration, which component is crucial for system redundancy?

- a) Additional DSP resources
- b) Secondary Media Server
- c) Tertiary Ethernet Switch
- d) Duplicate SIP Trunk

Answer: b

Question: 6

A customer is waiting in queue, listening to music, and waiting for the call to be routed to an agent. Which mechanism controls what happens while the customer is waiting in the queue?

- a) Agent Stations
- b) Vectors
- c) Skills
- d) Hunt Groups

Answer: b



Question: 7

How are historical reporting capabilities used in decision-making for call center expansions? (Choose Two)

- a) To analyze trends in call volume over time
- b) To evaluate the effectiveness of marketing campaigns
- c) To track changes in customer satisfaction levels
- d) To identify underperforming call centers

Answer: a, d

Question: 8

Why is understanding the network routing structure important for managing a distributed call center environment?

- a) It helps in designing efficient disaster recovery strategies
- b) It ensures all locations comply with the same service standards
- c) It facilitates better resource allocation based on call load
- d) It improves the overall security of the communication system

Answer: c

Question: 9

What impact does the implementation of a hierarchical dialing plan have on Avaya Aura® Call Center Elite's performance?

- a) Reduces the number of possible dialing errors
- b) Increases the call setup time
- c) Enhances the flexibility in call routing
- d) Decreases the system's overall call capacity

Answer: c

Question: 10

For a basic Avaya Aura® Call Center Elite system, which component acts as the interface for third-party integrations?

- a) Application Enablement Services
- b) Media Gateway
- c) Session Border Controller
- d) SIP Enablement Services

Answer: a



What Study Guide Works Best in Acing the Avaya 7392X AXP On-Prem (formerly Avaya Aura CC Elite) Implementation Certification?

The 7392X study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the AXP On-Prem (formerly Avaya Aura CC Elite) Implementation exam, getting in full touch of the <u>syllabus</u> is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the Avaya 7392X training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a <u>PDF format</u> or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the Avaya 7392X Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform



well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, 7392X practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven 7392X Practice Test for Success!!!

Do you want to pass the 7392X exam on your first attempt? Stop worrying; we, NWExam.com are here to provide you the best experience during your Avaya AXP On-Prem (formerly Avaya Aura CC Elite) Implementation preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium <a href="#requality-regions-regio