



AVAYA 20320T STUDY GUIDE PDF

**Avaya Administering AXP On-Prem (formerly Avaya Aura CC Elite)
R8 Certification Questions & Answers**

Details of the Exam-Syllabus-Questions

20320T

**Avaya AXP On-Prem (formerly Avaya Aura CC Elite) Administrator (ASAC-
0018)**

40 Questions Exam – 70% Cut Score – Duration of 60 minutes

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Get an Overview of the 20320T Certification:

Who should take the [20320T exam](#)? This is the first question that comes to a candidate's mind when preparing for the Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8 certification. The 20320T certification is suitable for candidates who are keen to earn knowledge on the Administrator and Developer and grab their Avaya AXP On-Prem (formerly Avaya Aura CC Elite) Administrator (ASAC-0018). When it is about starting the preparation, most candidates get confused regarding the study materials and study approach. But 20320T study guide PDF is here to solve the problem. 20320T PDF combines some effective sample questions and offers valuable tips to pass the exam with ease.

Why Should You Earn the Avaya 20320T Certification?

There are several reasons why one should grab the 20320T certification.

- The Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8 certification proves to be one of the most recognized certifications.
- The certification badge proves the knowledge of the candidate regarding subject matters and makes his resume presentable to potential candidates.
- Thus earning the [Avaya AXP On-Prem \(formerly Avaya Aura CC Elite\) Administrator \(ASAC-0018\)](#) is a powerful qualification for a prosperous career.

What Is the Avaya 20320T Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8 Certification Exam Structure?

Exam Name	Avaya Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8
Exam Number	20320T Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8
Exam Price	\$125 USD

Duration	60 minutes
Number of Questions	40
Passing Score	70%
Exam Registration	Avaya Learning Center OR Pearson VUE
Sample Questions	Avaya 20320T Sample Questions
Practice Exam	Avaya AXP On-Prem (formerly Avaya Aura CC Elite) Administrator (ASAC-0018) Practice Test

Enhance Knowledge with 20320T Sample Questions:

Question: 1

What are the prerequisites for activating new features in AXP On-Prem?

(Select two)

- a) Valid licenses for the features
- b) Adequate server hardware specifications
- c) Training for all users on new features
- d) Backup of the current system configuration

Answer: a, b

Question: 2

Which of the following are necessary features when setting up multiple hunt groups in Avaya AXP On-Prem?

(Select two)

- a) Redundancy measures
- b) Uniform Call Distribution (UCD)
- c) Skills-based routing
- d) Night service

Answer: b, c

Question: 3

How are emergency dialing features activated in AXP On-Prem?

- a) Automatically with initial system setup
- b) Through a dedicated emergency settings panel
- c) By configuring each handset individually
- d) Activation is not required; available by default

Answer: b

Question: 4

What configuration allows for calls to be redirected to other teams if the initial team is unavailable in Avaya AXP On-Prem?

- a) Overflow Routing
- b) Conditional Routing
- c) Time of Day Routing
- d) Backup Routing

Answer: a

Question: 5

Which tool within the Avaya Experience Platform is typically used to add and configure new agent stations?

- a) System Manager
- b) Configuration Wizard
- c) Administrative Console
- d) User Management Interface

Answer: c

Question: 6

How do feature access codes enhance the functionality of hunt groups in Avaya AXP On-Prem?

- a) By facilitating the recording of hunt group calls
- b) By providing detailed reports on hunt group performance
- c) By enabling on-the-fly addition of members to the hunt group
- d) By allowing quick changes to hunt group settings

Answer: c

Question: 7

In the Avaya system, what must be configured simultaneously with agent login IDs for functionality?

- a) Agent skills and routing
- b) Call forwarding settings
- c) Security permissions
- d) Station extension mapping

Answer: d

Question: 8

Which feature of Avaya Aura Call Center Elite R8 supports enhanced customer interaction?

- a) Automatic speech recognition
- b) Email routing
- c) Real-time language translation
- d) Skill-based call routing

Answer: d

Question: 9

How can you ensure that changes made to a vector are effective without impacting live traffic?

- a) Implement changes during low traffic periods.
- b) Test changes in a development environment.
- c) Apply changes to all vectors simultaneously.
- d) Monitor changes in real-time during peak hours.

Answer: b

Question: 10

In which use case would a vector with skills-based routing be most effective?

- a) When calls need to be directed to agents speaking multiple languages
- b) When all agents have the same skill set
- c) When calls are straightforward and require minimal specialization
- d) When the call volume is consistently low

Answer: a

What Study Guide Works Best in Acing the Avaya 20320T Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8 Certification?

The 20320T study guide is a combination of some proven study tips and the combination of all valuable study materials like sample questions, syllabus and practice tests in one place.

Explore the Syllabus Topics and Learn from the Core:

If you are determined to earn success in the Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8 exam, getting in full touch of the [syllabus](#) is mandatory. During preparation, you might not like all syllabus sections or topics, but try to get at least the fundamental knowledge from the sections you don't like. The more you possess knowledge on all syllabus sections, the more is the chance to attempt maximum number of questions during the actual exam.

Make Your Schedule:

Studying and completing the syllabus becomes easier, if you work on the syllabus topics after making a schedule. Your syllabus must mention what areas you want to cover and within what time. Once you make a schedule and follow it regularly, syllabus completion becomes easier and preparation becomes smoother.

Get Expert Advice from the Training:

Do not forget to join the Avaya 20320T training if it is providing any. Training enhances the practical knowledge of a candidate, which helps them to work well in the practical field during projects.

Get Access to the PDF Sample Questions:

If your study material is in a [PDF format](#) or the materials are mobile-friendly, what could be better than that? Get access to the free sample questions and keep enhancing your knowledge beyond the syllabus.

Avoid Dumps and Utilize the Avaya 20320T Practice Test:

Why should you rely on practice tests? The reason is simple: you must get familiar with the exam pattern before reaching the exam hall. An aspirant aware of the exam structure and time management during the exam preparation can perform

well in the actual exam and attempt the maximum number of questions during the exam.

Many aspirants prefer to read from dumps, but they miss out on the self assessment method. Therefore, 20320T practice tests always stand out to be the better choice than dumps PDF.

Avail the Proven 20320T Practice Test for Success!!!

Do you want to pass the 20320T exam on your first attempt? Stop worrying; we, NWExam.com are here to provide you the best experience during your Avaya Administering AXP On-Prem (formerly Avaya Aura CC Elite) R8 preparation. Try out our free mock tests to get a glimpse of our quality study materials, and build your confidence with the premium [20320T practice tests](#). Our expert-designed questions help you to improve performance and pass the exam on your first attempt.